For the safety of our patients, staff, and community, visitation continues to be limited during the COVID-19 pandemic. 

Due to the recent surge of COVID-19 The Herman & Walter Samuelson Children’s Hospital must minimize the number of visitors who could potentially infect our vulnerable patients. We must limit the number of parents or caregivers for your child to only those essential. We understand that visitation restrictions are difficult for patients and families, but our mutual goal is to protect your loved ones.

What to Expect When You Arrive

• Screening: All visitors will be screened upon arrival. No one with signs and symptoms of active COVID-19 may visit patients in our hospital. The exception is that a child with COVID-19 or a Person Under Investigation (PUI) may have one caregiver stay in their isolation room, providing that caretaker remains well enough to comfort and assist the child.

• Masks: Based on CDC recommendations for the public, all visitors to Sinai Hospital are required to wear a mask. Upon arrival, visitors will be provided with a disposable hospital-grade mask. The mask should fit snugly over your nose and mouth. It is important to wear your mask properly, covering both your mouth and nose, at all times. Masks must be worn by parents and caregivers outside of the child’s room and whenever any of the hospital staff enter the child’s room. Wearing a mask keeps everyone safe. We appreciate your support to help further protect everyone from an increased risk of illness.

• Infection Prevention Practices: Proper infection prevention practices, which includes masking, handwashing/sanitizing and social distancing, must be followed by all visitors and will be reinforced by staff throughout the hospital.

Visitation Guidelines

• Children and siblings are not permitted to visit at this time. We understand how difficult it can be to make childcare arrangements for siblings, but this is a necessary precaution for both your child and the other children on the unit.

• During inpatient stays we ask you to be mindful of the number of times you leave and re-enter the hospital. We recommend that parents and caregivers voluntarily self-quarantine or isolate when outside of the hospital grounds. Frequent entry/exit from the hospital and unnecessary contact with others are discouraged to avoid illness.
When a pediatric patient DOES NOT have COVID-19 and is not PUI

- No more than two healthy parents or caregivers can visit patients in the Pediatric Unit. They must be 18 or older unless they are parents. These two must be the same care partners throughout the stay. They should remain in the child’s room as much as possible.
- Only one parent or caregiver is permitted at the bedside at a time.
- Completely asymptomatic caregivers may use the parent nutrition area on the unit or leave the unit to get food from inside the hospital but must always exercise infection control practices and return to the room promptly.

When a pediatric patient HAS COVID-19 or is PUI

- Pediatric patients who have COVID-19 or are being evaluated for COVID-19 may have only one parent or caregiver accompany them, who must stay in the patient’s room for the duration of the patient’s admission, providing that caretaker remains well enough to comfort and assist the child.
- Parents and caregivers will be provided meals through Hospital Room Service for all COVID-19 positive patients and for those who are being evaluated for COVID-19. We do allow food to be brought into the hospital, however it cannot be placed in community refrigerators or microwaves. We have a limited number of patient specific refrigerators. Please see your nurse for details.

Staying in Touch

- Due to COVID-19, visitor restrictions may limit your ability to personally visit your loved one during their hospital stay. But that does not mean you cannot connect. Please contact your nurse for additional information on Zoom or FaceTime calls.